



## Construction Information

Crookwell Development Pty Ltd is committed to minimising the impact of the construction works on the local community. To ensure that the community have the opportunity to provide feedback on any issues they may be experiencing, Crookwell Development has developed a Complaints Management Plan. The plan aims to:

- Provide a variety of communication channels to enable members of the community to comment and lodge complaints regarding construction impacts at all times during the construction period.
- Ensure timely response to complaints and implementation of any appropriate corrective / preventative actions.

The complaints management plan will cover both the construction and operation phases of the project. For details on the management plan, including how to communicate with the Crookwell Development Pty Ltd please see the box opposite.



## Construction Hours

The construction activities associated with the wind farm development, including entering and exiting the site, will be carried out between the following hours:

- Monday to Friday: 7:00 am and 6:00 pm
- Saturdays: 7:00 am and 1:00 pm.

Should construction activities need to be undertaken outside these hours notification will take place prior to the event.

## Traffic Management

As part of the development consent a traffic management plan has been developed in consultation with the relevant authorities to manage traffic related issues associated with the development during the construction period. The objectives of this plan are to;

- Ensure construction traffic does not impact in local road users.
- Ensure traffic safety is maintained throughout the construction period
- The traffic management strategy for the Project is a tiered approach, with three basic requirements. In order of priority they are:
- To ensure the safety of road users and the construction workforce. This is the primary requirement and overrides all other considerations,
- To limit the impact of any delays and inconvenience to the travelling public, including buses to within the prescribed acceptable limits, and
- To permit the efficient and timely construction of the Works.

The traffic management plan has been approved by Department of Planning for Stage 1 and will guide construction activities.

## Key Community Contacts

Crookwell Development has established the following communication avenues for the community to notify Crookwell Development of any complaints that they may have regarding the activities of the project.

**Telephone:** 1800 457 181 (Free Call)

**Fax:** (02) 9419 3498

**Postal:** Attention: Construction Manager  
Crookwell Development Pty Ltd  
Level 5, 8 Help Street Chatswood NSW 2067

**Email:** [crookwell2windfarm@unionfenosa.com.au](mailto:crookwell2windfarm@unionfenosa.com.au)

**Website:** [www.unionfenosa.com.au](http://www.unionfenosa.com.au)

[www.unionfenosa.com.au/project\\_cw2.htm](http://www.unionfenosa.com.au/project_cw2.htm)

